

To: Helia Date: 13/12/2020

Email: HardshipsAU@helia.com.au From: _____

Borrower name: _____

LMI policy no: _____ Your loan ref no: _____

Current loan balance: _____ Current arrears: _____

Current monthly repayment: _____ Scheduled monthly repayment amount: _____

If interest only, current interest rate: _____

Hardship reason: _____

Hardship start date: _____ Hardship end date: _____

Hardship solution offered: _____ Monthly amount: _____ Period (in months): _____

Employment industry type at the time of Hardship: _____

Reason for request (cause of borrower hardship): _____

History of account prior to hardship: _____

Proposal to rectify borrowers situation: _____

Lender's recommendation: _____

Attachments (hardship letter, financial position, employer letter etc): _____

Lender's contact details: _____

Name: _____

Phone no: _____ Email address: _____